

VALDOSTA

A City Without Limits

Contract for Water, Sewer, and Sanitation Services

NOTE: Altered documents (leases/rental agreements) will not be accepted to establish service. All parties listed on the document will be required to pay any and all outstanding balances owed to the City of Valdosta prior to setting up a new utility account. Valid picture ID and Social Security # is required.

Today's Date: _____ Lease Date: ____/____/____ Beginning Service Date: _____



Customer Name: _____

Service Address: _____

*Mailing Address: _____

*Where the bill needs to be mailed to if not the service address. City/State: _____ Zip: _____

Phone #: _____ SS#: _____ Rent/Own: _____

E-Mail Address: _____

No. of Tenants: _____ Employer: _____

In consideration for the services requested, I will accept and comply with all codes, regulations, and ordinances now or hereinafter in effect concerning the use of and payment for water, sewer, and sanitation services. Under penalties of perjury, I swear I have read the foregoing document and the facts stated in this document is true and correct.

Management Special Instructions/Arrangements: _____

Customer Signature: _____ *Please Read & Sign the Water Service Waiver on the back of this form.*

Deposit	Bills/Statements	Returned Checks
Each utility account is required to pay a deposit at time of set-up. This deposit will be applied to the final bill when the account has been closed. A disconnect form signed by the account holder is required to close this account. <i>Accounts can not be closed over the phone.</i>	Statements are mailed and/or e-mailed out every month, payments are due 15 days from the bill date. Failure to receive a bill does not relieve the account holder from payment obligation, nor charges for late or delinquent payments. A late fee will be added to all accounts that have an outstanding balance at time of billing. When services are not paid in a timely manner they will be disconnected and a delinquent fee will be added. Once the account has been turned off for non-payment the account will be closed. Delinquent accounts are subject to be sent to collection agency after 45 days of the final bill due date. Once turned over to collections an additional 31% will be added to the balance.	A \$25.00 or a 5% of face value of the check will be charged to all returned checks. If the check is not paid with-in 10 days the services will be disconnected. Full balance on the in cash will be necessary to restore the services.

Tampering Fees and/or Outstanding Balances Acknowledgement:

Tampering Fee: \$250.00 _____

Pin & Lock Fee: \$25.00 _____

Broken Curb Stop: \$100.00 _____

2nd Tampering Fee: \$1,000.00 _____

After-hours Call: \$75.00 _____

Total Additional Fees: \$ _____

Outstanding Account Balances:

Acct #: _____

Amount: \$ _____

Acct #: _____

Amount: \$ _____

Customers Signature: _____

CBV Contact Info: 1-(800)-288-7305 or 1-(229)-883-7300 ext. 749 Once the payment has been posted a paid receipt will be faxed back to the City.

Office Use
Only:

New Acct #:

Previous Acct #:

*Disconnect Date: _____

*Initial here if leaving the previous account active _____

Deposit Fee: _____ Activation Fee: _____ Clerk: _____

WATER SERVICE WAIVER

The City of Valdosta Utilities Department strongly recommends that the property owner, tenant, and or property management representative be present at the time water service is turned on or restored to avoid any unnecessary property damage due to leaks or plumbing fixture being left in the "ON" position when no one is present at the time of turn on. All water services are scheduled between 8:00 am to 4:00 pm Monday through Friday, with the exception of holidays observed by the City.

After signing the water service waiver, if you do not wish to be present the following conditions apply:

- ◆ *I acknowledge that, as a condition of water service being established or restored, and in consideration of restoration or establishment of services. That it is my responsibility to inspect all indoor and outdoor plumbing fixtures and/or valves and to ensure that they are in the OFF"position prior to establishment or restoration of service.*

Further, I shall indemnify and hold harmless the CITY, its officers, agents and employees, from any and all claims, damages, losses, liabilities and expenses direct, indirect or consequential, arising out of or alleged to have arisen out of or in consequence of the establishment or restoration of water service including damage from plumbing fixtures left in the "ON" position, leaks, or improper or incomplete plumbing. This includes all ongoing construction or repairs of internal/external plumbing fixtures which may have been replaced or removed. It is also the customer's responsibility to have the valves corresponding to these fixtures operating/installed and in the "OFF" position. Other responsibilities of the Homeowner or Resident is to have the main service valve located at the house in working condition.

Residential Accounts:

I understand that the City representative will not be responsible for fixtures or piping which discharges water through the home/residence immediately after establishing or restoring service. Any water damages caused by the establishment or restoration of water service is not the responsibility of the City or their representative. There will be a charge for any rescheduled appointment, as well as an additional charge for any after-hours (later than 6:00 pm) and/or weekend restoration of service.

Commercial, Multi-Unit, Multi-Owner Accounts:

I understand that the City will establish or restore service pursuant to my request. Any damages that occur as a result of leaking or running water inside the property will be the responsibility of the property owner or tenant.

Under penalties of perjury, I swear I have read the foregoing document and understand my responsibility and that of the City of Valdosta.

Property Owner/Management Representative: _____ **Date:** _____

Customer Signature: _____ **Date:** _____



New Service Requested after 4:00 pm will be established on the following business Day.

229-259-3510 / 102 N Lee St. Valdosta, Ga 31601 / utilitybill@valdostacity.com

Remember when you move out you must fill out a disconnect form.

We DO NOT close accounts over the phone. Also, all disconnects require ID verification.