

# VALDOSTA

A City Without Limits

## Contract for Water, Sewer and Sanitation Services

Today's Date: \_\_\_\_\_ Beginning Service Date: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ SS#: \_\_\_\_\_ Rent/Own: \_\_\_\_\_

Email Address: \_\_\_\_\_

No. of Tenants: \_\_\_\_\_ Employer: \_\_\_\_\_

Acct. #: \_\_\_\_\_ Previous Account #: \_\_\_\_\_ Disconnect Date: \_\_\_\_\_

Deposit Fee: \_\_\_\_\_ Activation Fee: \_\_\_\_\_

Clerk: \_\_\_\_\_ Customer Initials: \_\_\_\_\_

*In consideration for the services requested, I will accept and comply with all codes, regulations and ordinances now or hereinafter in effect concerning the use of and payment for water, sewer and sanitation services.*

*A \$25.00 fee will be assessed on any returned checks. Monthly statements will be sent regarding account balances. If no response after 45 days of the final bill due date, account will be turned over to the City of Valdosta's collection agency. A 31% collection fee will be added to any account which is turned over to the collection agency for non-payment.*

Customer Signature: \_\_\_\_\_

Special Instructions/Arrangements: \_\_\_\_\_

CONTINUED ON BACK



Water Account Number	
Property Address	

# WATER SERVICE WAIVER

The City of Valdosta Utilities Department strongly recommends that the property owner or tenant be present at the time water service is turned on or restored to avoid any unnecessary property damage due to leaks or plumbing fixture being left in the "ON" position when no one is present at the time of turn on. Our normal business hours are Monday through Friday for 8:00 am to 4:00 pm with the exception of holidays for scheduling water service turn on. Should you not wish to schedule a time for water service turn on, the following conditions apply.

I acknowledge that, as a condition of water service being established or restored, and in consideration of restoration or establishment of services I acknowledge that it is my responsibility to inspect and to ensure that all indoor and outdoor plumbing fixtures and/or valves are in the "Off" position prior to establishment or restoration of service.

Further, I shall indemnify and hold harmless the CITY, its officers, agents and employees, from any and all claims, damages, losses, liabilities and expenses direct, indirect or consequential, arising out of or alleged to have arisen out of or in consequence of the establishment or restoration of water service, including damage from plumbing fixtures left in the "On" position, leaks, or improper or incomplete plumbing. This includes all ongoing construction or repairs of internal/external plumbing fixtures which may have been removed; it is the customer's responsibility to have the valves corresponding to these fixtures operating/installed and in the "Off" position. It is the responsibility of the Homeowner or Resident to have the main service valve located adjacent/outside the house in working condition.

**Residential Accounts**

I understand that City representatives will not be responsible for fixtures or piping which discharges water through the home/residence immediately after establishing or restoring service. Any water damaged caused by the establishment or restoration of water service is not the responsibility of the City or their representatives. There will be a charge for any rescheduled appointment with an additional charge for after-hours (later than 6:00 p.m.) and weekend restoration of service.

**Commercial, Multi-Unit, Multi-Owner Accounts**

I understand that the City will establish or restore service pursuant to my request, and the usage as shown on the water meter will not be monitored, even if the account property is unoccupied. It is the property owner(s) or tenant(s) responsibility to ensure that no damage occurs as a result of the established or restored service.

\_\_\_\_\_  
Property Owner

\_\_\_\_\_  
Date

\_\_\_\_\_  
Tenant

\_\_\_\_\_  
Date

\_\_\_\_\_  
Address

\_\_\_\_\_  
Witness